

## WIRELESS NETWORKS AND WiFi SURVEYS

Is your wireless network reliable?

Is WiFi an asset or a hindrance to your staff?

Do you need more speed and devices on your WiFi?

MicroServe does onsite WIRELESS SURVEYS to locate, report, and fix problems on your wireless network.

After we find the problems on your network, we can:

- Resolve switch problems
- Resolve Internet Bandwidth problems
- Reposition your existing Access Points
- Add new APs and cabling as needed
- Replace old WiFi infrastructure with the new 802.11 ac standard

When we complete the necessary work, your WiFi network will become an asset to your business and enable your staff to work efficiently and effectively. We support 802.11 a / b / g / n / ac.

## STRUCTURED NETWORK CABLING

MicroServe provides structured low voltage network cabling (Cat6a, Cat6, Cat5e, Fiber Optic, & Coax) for LANs, WANs, & WLANs for small, medium, & large businesses.

Move or add wall plates / jacks

- Phone, Data, Video, WiFi
- Office Remodel / Expansion
- New Office Buildout

MicroServe tests and certifies all the cables we install & provide a certification document (30 year warranty).

## MORE SERVICES WHERE WE CAN HELP SAVE YOU MONEY



### I.T. SUPPORT, TECH SUPPORT, OUTSOURCING

- Get the I.T. help you need when you need it
- On-Site and remote I.T. support
- Helpdesk



### STRUCTURED NETWORK CABLING

- Existing office and new office buildout
- Cat6a, Cat6, Cat5e, & Coax cable
- Fiber optic



### BACKUP SERVICES

- Data Backup—Local with off-site replication
- Data replication



### CLOUD COMPUTING

- Office 365
- Hosting or Co-Location
- Private, public, and hybrid clouds



### DISASTER RECOVERY

- Data replication
- Critical servers & applications
- Cold, warm, and hot disaster recovery
- Colorado DR location



### PHONE SYSTEMS

- Converged voice and data networks
- VoIP and Digital
- SIP, PRI, analog trunks

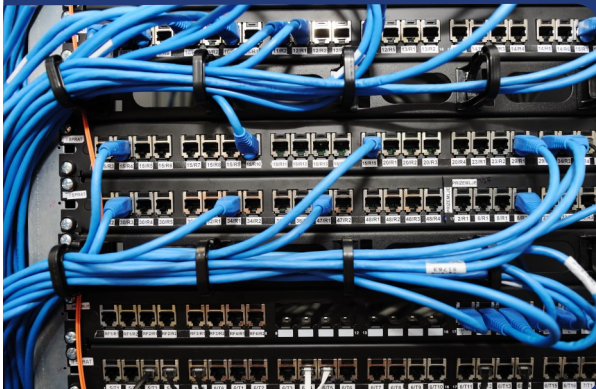


MicroServe  
Consulting Inc.

We Cover All Your I.T. Needs

I.T. Support  
I.T. Services  
I.T. Solutions  
I.T. Security

Are You Paying Too Much



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CONTROL  
YOUR I.T.  
Budget

# I.T. SOLUTIONS FOR ANY SIZE BUSINESS

## NETWORK ADMINISTRATION

Your organization runs on information and data so your staff must have dependable, secure, and reliable access to your proprietary data. When I.T. services fail, your business is crippled but your I.T. staff is stretched thin troubleshooting and solving problems. Everyday glitches take priority over preventive maintenance and strategic I.T. planning that is needed for your organization's success.

Our team of Network Engineers, Telecom Engineers, and I.T. Technicians provide complete, onsite, and remote I.T. support services as well as help desk for small to medium sized businesses in Maryland, Virginia, and the Washington DC Metro Area. Our proactive managed services prevents many issues from ever arising on your computers, workstations, servers, and network (LAN, WAN, Wireless).

## PROACTIVE MANAGED I.T. SERVICES

Through proactive management of your critical day-to-day computer needs (Email, Anti-Virus, Security, Backup, Remote Services, WAN, LAN, & WiFi) we enable your staff to focus on important, time sensitive issues. Using network monitoring, we proactively take care of all the little things that go unnoticed. Things like license management, patches, updates, server warnings, space issues, and backup all NEED to happen but are often overlooked or forgotten. Utilizing Managed I.T. Services with MicroServe gives you peace of mind knowing that these important tasks are not forgotten and are resolved long before they become a network killing issue.

With Managed Service from MicroServe Consulting, you are getting an enterprise level staff supporting your organization. Whether you have an in-house I.T. staff or no I.T. staff, MicroServe Consulting can help.

Our expert I.T. engineers are available during regular business hours (7:30 am to 5:30 pm (EST) Monday thru Friday) and on-call afterhours from 5:30 pm to 9:00 pm (EST).

EVERY NETWORK NEEDS CONSTANT MONITORING, MAINTENANCE, AND FINE-TUNING. DO YOU HAVE THE TIME OR RESOURCES TO DEVOTE TO I.T. ? WE'LL TAKE RESPONSIBILITY FOR ALL SYSTEM AND NETWORK ADMINISTRATION ALONG WITH COMPLETE I.T. SUPPORT.



## INFRASTRUCTURE COMPLIANCE SECURITY AUDITS

- Don't just create the appearance of compliance with documentation.
- Test the actual security of your network with an Infrastructure Security Audit.
- Test the current state of your servers' hardening
- Test the current state of your PCs
- Do you know all the applications that are installed on your servers & PCs?
- Are all your applications patched to the latest level?
- Do your firewalls adequately protect your network from intrusion?
- Physical Security is a key part of your infrastructure security, are your servers physically secure?

## CLOUD SERVICES

Office 365, Cloud Hosting, Online Storage, and Online Backup for small to medium sized businesses. MicroServe Can Lower your I.T. Overhead if you Move your I.T. Equipment to our US Based Data Center. Call us today to get started.



## DISASTER RECOVERY: ARE YOU READY?

MicroServe Disaster Recovery and Off-site Data Replication in the mountains of Colorado. MicroServe offers many customizable Data Replication and Disaster Recovery Solutions. Call us today to discuss your business's needs and which solution is best for your business.



**C**ALL US TODAY AT  
240.686.2012 TO SEE  
IF WE CAN HELP  
SAVE YOU MONEY

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